



# Dubai Electronic Security Center

## Dubai PKI

### Government and Private Sector entity issuing CA Certificate Policy

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# 1. Introduction

This Certificate Policy (CP) defines the requirements applicable to Government and Private Sector Entities (Government/Private entity(ies)) Issuing CAs Government/Private entities, referred to as “Government and Private Sector Government/Private entity issuing CAs”. These are the Government and Private sector Entities that own their own subordinate CAs for issuing end-entity certificates to their subscribers. Operation of these CAs is the responsibility of DESC as part of the overall Dubai PKI infrastructure.

The Dubai PKI Policy Authority (PA), which is composed of appointed members of the DESC management and DESC PKI team, is representing the policy and governing body for the Dubai PKI (including Government and Private Sector issuing CAs). This board is referred to in this CP document as the Dubai PKI PA.

Certification services shall be offered by Government and Private sector entities CAs in accordance with the present CP and a dedicated Certification Practice Statement (CPS) for each Subordinate CA.

## 1.1 Overview of Dubai PKI

The “Dubai PKI” uses standard PKI technologies, policies and operating procedures and application interfaces. The Dubai PKI comprises the Dubai PKI Root CA that is the trust anchor of this PKI, which comes at the first level of the PKI hierarchy. The Dubai PKI also comprises currently two Subordinate Certification Authorities (CAs): Corporate CA and Devices CA, which come at the second level of the PKI hierarchy. DESC owns and operates the Dubai PKI Root and the two aforementioned Subordinate CAs to provide certification services that enable citizens, residents, government entities in the UAE to conduct secure electronic transactions; this includes securing the machine-to-machine communication where devices can transact securely, leveraging the PKI signing and encryption capabilities.

Additionally, the Dubai PKI Root CA aims to sign subordinate CAs belonging to government or private sector entities. Such entities have their own custom needs and reasons to implement their own CAs rather than using a DESC-operated subordinate CAs.

CAs belonging to other entities come at the second level of the Dubai PKI hierarchy, being signed by the Dubai PKI Root CA. These issuing CAs will be directly signed by the Dubai PKI Root CA, which makes them subordinate CAs owned by the corresponding government or private sector entity but operated by DESC. Policies and procedures of these Subordinate CAs must follow and be in full compliance with Dubai PKI Root CA CP/CPS.

The Dubai PKI Root CA and DESC Subordinate CAs are established and operated by DESC. DESC is the authority that has the final responsibility of providing governmental PKI certification services in Dubai, i.e., issuing and managing subordinate and end-entity certificates for Government entities, forming its community of subscribers.

The Government and Private sector entities issuing CAs shall be technically constrained and are established by DESC. These entities are the authorities that define the business needs for these CA and define the CPS for each CA. Approvals of final CP/CPS of these CAs is the ultimate responsibility of Dubai PKI PA. Dubai PKI team will be responsible of operating these CAs to ensure continuous compliance to Dubai Root CA CPS and Dubai PKI PA requirements.

### 1.1.1 Dubai PKI Hierarchy

The below Figure depicts the Trust Model of the Dubai PKI. The Dubai PKI Root CA is the top authority in this PKI with regard to the digital certification services offered by Dubai PKI. The Dubai PKI Root CA signs DESC Subordinate CAs, which come at the second level of the PKI hierarchy. In addition, the Root CA also signs subordinate CAs belonging to authorized government or private sector entities.

DESC is fulfilling the role of the Policy Authority (PA) for the Dubai PKI. Hence, DESC shall authorize the certification services from other government or private sector entities that aim to have their own subordinate CAs signed by Dubai PKI Root CA. Government or private sector entities plan to establish their own Subordinate CAs under Dubai PKI Root CA must be approved by Dubai PKI PA and their CP and CPS must also be approved by the same PA. Subordinate CAs must follow requirements set by the Dubai PKI PA. Dubai PKI PA requires subordinate CAs to go through an annual audit and submit annual audit reports to Dubai PKI PA. Any subordinate CA of Dubai PKI Root CA must be hosted in Dubai PKI environment and must be operated by Dubai PKI. Business practices and services of Subordinate CAs can be defined by Subordinate CA owners, but must be approved by Dubai PKI PA.

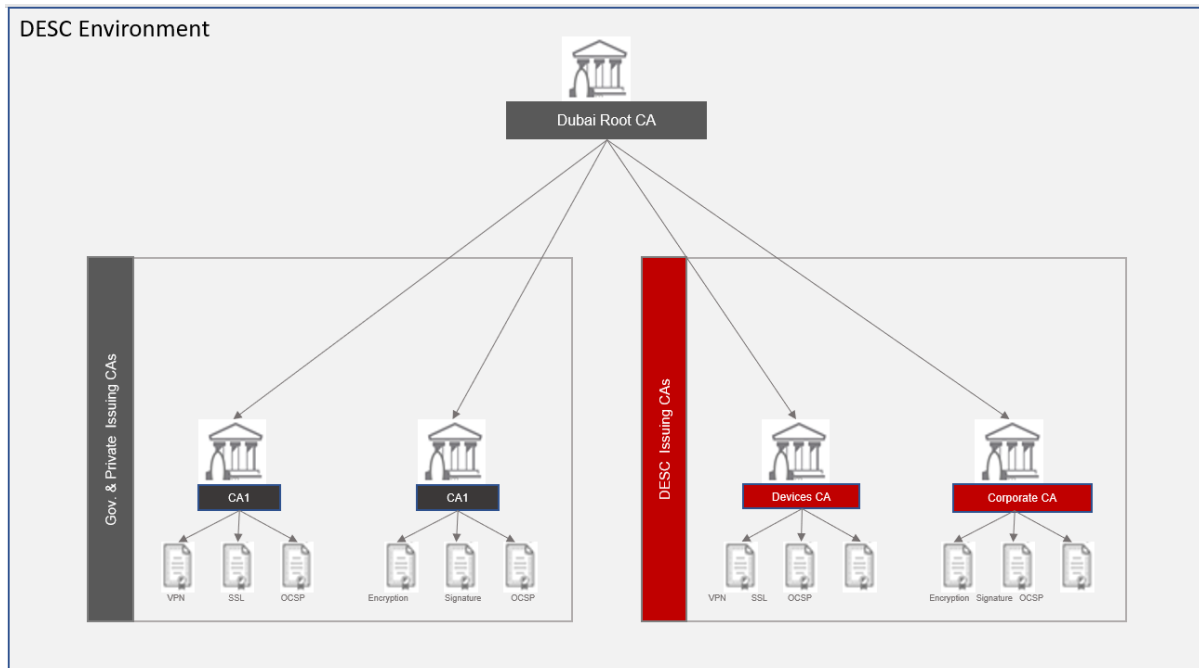


Figure 1: Trust Model for Dubai PKI

### 1.1.2 Certification Services

The certification services to be offered by the Government/Private entities issuing CAs are broken down in this document as follows:

- **Registration service:** Verifies the identity and, if applicable, any specific attributes of end-entities applying for certificates. The results of this service are passed to the certificate generation service.
- **Certificate generation service:** Creates and signs end-entity certificates based on the verification conducted by the registration service.

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- **Dissemination service:** Disseminates the end-entity certificates and makes them available to relying parties. This service also makes available any public policy and practice information to subscribers and relying parties.
- **Revocation management service:** Processes requests and reports relating to revocation to determine the necessary action to be taken. The results of this service are distributed through the certificate validity status service.
- **Certificate validity status service:** Provides certificate validity status information to relying parties. This shall be based upon certificate suspension/revocation lists. The status information shall always reflect the current status of the certificates issued by Government/Private entities issuing CAs.

## **1.2 Document name and Identification**

This document is named 'Dubai PKI - Certificate Policy for Government/Private entities issuing CAs' and is referenced as such in related documents.

The Object Identifier (OID) of this document is 2.16.784.1.2.2.100.1.1.2.2.

## **1.3 PKI Participants**

The participants within the context of Government/Private entities issuing CAs shall be as follows:

- Policy Authority (PA)
- Government/Private entities issuing CA
- Registration Authority (RA)
- Subscribers
- Relying Parties

These participants and their roles are described in the following sections.

### **1.3.1 Policy Authority (PA)**

This PA is composed of appointed members of the DESC management and Dubai PKI team. This PA shall be the highest-level management body with final authority and responsibility for:

- Specifying and approving the Dubai PKI infrastructure
- Approving government and private sector entities applications to have their own Subordinate CA(s) within the Dubai PKI hierarchy
- Specifying, maintaining and approving the Dubai PKI practices and policies, in particular the Certification Practice Statements (CPS) and the related Certificate Policies (CP) when applicable
- Review annual audit report submitted by government or private sector entities CAs to ensure continuous compliance to Dubai PKI requirements
- Review quarterly audit reports of LRAs
- Enforcing CP /CPS and other policies applicable to Dubai PKI Environment

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- Defining the review process for such practices and policies including responsibilities for maintaining the Dubai PKI CP/CPSs and related policies
- Defining the review process that ensures that the Dubai PKI properly implements the above practices
- Defining the review process that ensures that the related policies are supported by the Dubai PKI CP and CPSs
- Publication of CP and CPSs and of its revisions
- Specifying installation, key ceremonies, operation and life-cycle management (including deprecation) procedures of the Dubai PKI
- Evaluating the proper working of the Dubai PKI environment
- Allocating members to the key ceremonies as witness as well as trusted operatives and key custodians
- Evaluating changes to the Dubai PKI environment (management, operational, hardware, software and security)
- Evaluating case-by-case issues where key Dubai PKI staff/personnel did not respect the security and/or operational procedures, including ethics
- Deciding on critical issues in case of incidents, disasters and other severe problems with regards to the Dubai PKI.

### **1.3.2 Government and Private Sector Entities Issuing CA**

The Government/Private entities issuing CAs are owned by the corresponding authorized Government/Private entities. Each entity is required to maintain a Certification Practice Statement, implementing this Certificate Policy, in which it defines the practices and/or other requirements applicable to its certification activities. This CPS is subject to approval by the Dubai PKI PA. Dubai PKI will provide hosting and operations to these CAs.

Approval activities consist of evaluation of the policies and procedures defined by the certification authority, including but not limited to:

- The certification authority hierarchy and certificate types
- Processes and controls in place to maintain logical, physical and environmental security
- Cryptographic modules used to generate, store and manage crypto keys

The certification activities of Government/Private entities issuing CAs shall conform to the rules and requirements as stated in this policy document, compliance audit requirements and requirements of the applicable agreements.

Dubai PKI requires the application of technical constraints on the Dubai Government entities issuing CAs to restrict the issuance of digital certificates, through a combination of Path Lengths, Extended Key Use and Name Constraints.

The Government/Private entities is responsible for informing Dubai PKI in at least the following cases:

- Significant changes to its certification requirements
- Incidents, termination or compromise related to the certification services

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The key responsibilities of Dubai PKI with regard to operation of issuing CAs are as follows:

- Management of certificates, including but not limited to all aspects related to application, issuance and revocation
- Identification and authentication of subscriber information according to the applicable certificate profile requirements
- Publication of public certificates to a public repository
- Maintaining and providing certificates status information through publicly available Certificate Revocation List (CRL) and OCSP mechanisms

These CAs supports the following pre-defined certificate types for issuance:

- SSL/TLS server authentication certificate for public Web Sites and IP addresses that belongs to the entity owning the CA
- Device certificates (non-SSL certificates) for general identification, authentication or session data encryption of generic devices owned or operated by Government/Private entities
- End-user certificates: certificates for encryption, authentication and digital signatures for individuals

### **1.3.3 Registration Authority**

The Government/Private entities shall set up an RA organization for their issuing CAs. The RA shall comprise the individuals and systems involved in validating the identity of individuals requesting certificates, as well as in issuing and managing these certificates.

### **1.3.4 Subscribers**

Subscribers of the Government/Private entities issuing CA must be listed within the Certification Practice Statement for the given CA.

For any certificate, the subscriber shall sign a subscriber agreement, agreeing on the terms and conditions as set forth by the Government/Private entity. .

### **1.3.5 Relying Parties**

A Relying Party is any entity within Dubai that processes a digital certificate issued by the Government/Private entities issuing CAs.

### **1.3.6 Other Participants**

There are no other participants within the context of the Government/Private entities issuing CAs.

## **1.4 Certificate Usage**

### **1.4.1 Appropriate Certificate Use**

Use of certificates issued from the Government/Private entities issuing CAs is restricted by using certificate extensions on key usage and extended key usage, which will be configured according to the certificate type.

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The CPS of each respective issuing CA shall specify the restrictions that apply to each type of certificate. The agreement between DESC and the Government/Private entity will specify the types of end-entity certificates allowed to be issued by each Government/Private entity.

### **1.4.2 Prohibited Certificate Use**

Certificate use is restricted by using certificate extensions on key usage and extended key usage. Any usage of the certificate inconsistent with these extensions or with the contents of this CP and applicable CPS is unauthorized.

## **1.5 Policy Administration**

### **1.5.1 Organization Administering the Document**

The Dubai PKI Policy Authority (further "PA"), is bearing responsibility for the drafting, publishing, OID registration, maintenance, and interpretation of this CPS, and other policies and practices within the realm of the Dubai PKI.

### **1.5.2 Contact Details**

The Dubai PKI Policy Authority can be contacted at the following address:

***Dubai PKI Policy Authority***

Dubai Electronic Security Center

PO Box 36996, Dubai, UAE

Phone +97144150400

E-mail pa@desc.gov.ae

DESC accepts comments regarding this CPS only when they are addressed to the PA.

### **1.5.3 Person Determining CPS Suitability for the Policy**

The Dubai PKI PA determines the suitability of any CPS for this CP.

### **1.5.4 CP Approval Procedures**

A dedicated process involves the PA reviewing the initial version of this CP and any subsequent updates. Amendments shall either be in the form of a document containing an amended form of the CP or an update notice. The PA formally approves the new version of the CP.

Changes or updates to the Government/Private entities CA CPS documents must be made in accordance with the stipulations of the provisions contained in this CP and are subject to Dubai PKI PA approval.

## 1.6 Definitions, Acronyms and References

### 1.6.1 Terminology and definitions

The following sections contain the definitions of terms and acronyms. The source of a definition is cited when available.

**Activation data** — Secret information, other than cryptographic keys, that are required to operate cryptographic modules that need to be protected, for example, a PIN, a password or pass-phrase, or a manually held key share.

**CA** — Certification Authority

**CA certificate** — A certificate for one CA's public key issued by another CA

**CCTV** — Closed Circuit TV

**Certificate Policy (CP)** — A named set of rules that indicates the applicability of a certificate to a particular community and/or class of application with common security requirements

**Certification Practice Statement (CPS)** — A statement of the practices that a certification authority employs in issuing, certificates

**CRL** — Certificate Revocation List

**DRP** — Disaster Recovery Plan

**DN** — Distinguished Name

**FIPS** — Federal Information Processing Standards

**HSM** — Hardware Security Module — a device designed to provide cryptographic functions especially the safekeeping of private keys

**HTTP** — Hyper Text Transfer Protocol

**HVAC** — Heating, Ventilation and Air Conditioning

**IEC** — International Electro-technical Commission

**IETF** — Internet Engineering Task Force

**IPSEC** — Internet Protocol Security

**ISO** — International Standards Organization

**Issuer** — The name of the CA that signs the certificate

**ITU** — International Telecommunications Union

**KGC** — Key Generation Ceremony, the complex procedure for the generation of a CA's private key

**LDAP** — Lightweight Directory Access Protocol — a common standard for accessing directories

**DESC** — Dubai Electronic Security Centre

**OID** — Object Identifier — A value (distinguishable from all other such values) which is associated with an object. (ITU-T X680) Referenced in many RFCs and used in the ASN.1 encoding of certificates

**OSCP** — Online Certificate Status Protocol

**PA** — Policy Authority

**PKCS # 1** — Public Key Cryptography Standards (PKCS) #1

**PKCS # 7** — Cryptographic Message Syntax

**PKCS #10** — Certification Request Syntax Specification

**PKCS #12** — Personal Information Exchange Syntax published by RSA Security

**PKE** — Public Key Encryption

**PKI** — Public Key Infrastructure

**PKIX-CMP** — Internet X.509 Public Key Infrastructure — Certificate Management Protocol

**Policy qualifier** — Policy-dependent information that accompanies a certificate policy identifier in an X.509 certificate

**RA** — Registration Authority

**Re-key** — Ceasing use of a key pair and then generating a new key pair to replace it

**Relying party** — A recipient of a certificate who acts in reliance on that certificate and/or digital signatures verified using that certificate

**Renewal** — Issuance of a new certificate to the subscriber without changing the subscriber's public key or any other information in the certificate

**Repository** — A trustworthy system for storing and retrieving certificates or other information relevant to certificates

**RSA** — The acronym for the inventors of the RSA algorithm — Ron Rivest, Adi Shamir and Leonard Adleman

**Secret Shares** — A set of devices, smart cards, PINs etc. used with MofN control

**SHA** — Secure Hash Algorithm

**S/MIME** — Secure Multipurpose Internet Mail Extensions

**SSL/TLS** — Secure Sockets Layer/Transport Layer Security

**Sponsor** — An individual or organization, authorized to vouch for another individual in their employment, or an electronic device in their control

**subjectAltName** — A certificate attribute field that often contains the subject's email address

**Subject** — The entity named in a certificate

**Subscriber** — A subject who is issued a certificate

**Trusted Role** — Those individuals who perform a security role that is critical to the operation or integrity of a PKI

**UPS** — Uninterruptible Power Supply

**URI** — Universal Resource Identifier, a URL, FTP address, email address, etc.

**X.501** — A common standard for directory entry naming (ITU)

**X.509** — A public key certificate specification originally developed as part of the X.500 directory specification, often used in public key systems. It is now governed by IETF standards



## **1.6.2 Acronyms**

Please refer to section 1.6.1.

## **1.6.3 References**

The present CP endorses the following standards:

- RFC3647 — Internet X.509 Public Key Infrastructure Certificate Policy and Certification Practices Framework
- RFC5280 — Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile
- AICPA/CPA Canada Trust Service Principles and Criteria for Certification Authorities
- CA/Browser Forum Baseline Requirements for the Issuance and Management of Publicly Trusted Certificates
- CA/B Forum Network and Certificate System Security Requirements

# 2. Publication and Repository Responsibility

## 2.1 Repositories

DESC retains an online repository of documents where it makes certain disclosures about the practices, procedures and content of certain of its policies, including the present CP. It reserves its right to make available and publish information on its policies by any means it sees fit. The URL of DESC online repository is <https://ca-repository.desc.gov.ae/>.

DESC publishes a copy of this CP at this location. This CP is updated at the least, annually. DESC reserves its rights to publish certificate status information on third-party repositories.

The Government/Private entities shall publish and maintain the applicable CPS and certificate information about all digital certificates they issue through its Subordinate CA, in (an) online publicly accessible Certificate Dissemination Webpage as defined in the applicable CPS.

## 2.2 Publication of Certificate Information

A copy of the issuing CA certificates shall be published and an online repository shall be retained where it makes certain disclosures about the practices, procedures and content of certain of its policies.

Digital certificate status information shall be published in frequent intervals as indicated in this CP. The provision of the issued electronic certificate validity status information is a 24/7 available service.

DESC shall operate the certificate status repository for it's the Government/Private entities Subordinate CAs.

## 2.3 Time or Frequency of Publication Repositories

Due to their sensitivity, the Government/Private entities shall refrain from making publicly available certain subcomponents and elements of such documents including certain security controls, procedures related with the functioning of registration authorities, internal security polices, etc. Such documents and documented practices shall, however, conditionally available to designated authorized parties in the context of audit(s) that Government/Private entities owes duty to with regard to its CA activities.

### 2.3.1 Certificates

Government/Private entities issuing CA and OCSP certificates shall be published to the public repository once they are issued.

### **2.3.2 CRLs**

CRLs shall be published at regular intervals and add a pointer (URL) to the relevant CRL to subscribers' certificates as part of the CDP extension whenever this extension is present.

A Certificate Dissemination Webpage shall be maintained, the CRL distribution point and the information on this URL for a minimum of seven years after the expiration date of all certificates, containing the CRL distribution point. Approved versions of documents to be published on the repository are uploaded within 24 hours.

The following rules shall apply for the CRL issued by the Government/Private entities issuing CAs:

- At the minimum, CRLs shall be refreshed every 24 hours, even if no changes have occurred since the last issuance.
- CRLs lifetime shall be set to 26 hours (24 hours update period + 2 hours pre-update period).

## **2.4 Access Controls on Repositories**

Public read-only access to the CPS, certificates and CRLs published to the repository shall be available.

Access controls shall be implemented on the repository to prevent any unauthorized addition or modification of any published data.

# 3. Identification and Authentication

## 3.1 Naming

### 3.1.1 Types of Names

The certificates issued by the Government/Private entities issuing CAs shall contain X.500 Distinguished Names (DNs) in English. The table below summarizes the DN formats allowed for certificates issued by the Government/Private entities issuing CAs.

Certification Authority	Distinguished name
<p><b>Government/Private entities issuing CA</b></p> <p>CA DN: cn=&lt;Government/Private entities certification authority name&gt;, l=&lt;Dubai Government locality name&gt;, o=&lt;Government/Private entity meaningful unique name&gt;, ou=&lt;Government/Private entities organizational unit&gt;, c=AE</p>	<ul style="list-style-type: none"><li>• <b>Web servers (SSL)</b> — The DN format is: <i>cn = &lt;web server DNS name&gt;, ou = &lt;optional organizational unit within the organization&gt;, o = &lt;Government/Private entity Government/Private entity unique name&gt;, l = &lt;Government/Private entity Government/Private entity locality information&gt;, c = AE</i></li><li>• <b>Device certificates (non-SSL):</b> The DN format is: <i>cn = &lt;System unique common name&gt; or &lt;device external IP address&gt;, ou = &lt;optional organizational unit within the Dubai Government Entity&gt;, o = &lt;Government/Private entity Government/Private entity meaningful unique name&gt;, l = &lt;Government/Private entity locality name&gt;, c = AE</i></li><li>• <b>End user certificates:</b> The DN format is: <i>cn=&lt;individual unique name&gt;, ou = &lt;optional organizational unit within the Government/Private entity&gt;, o = &lt;Dubai government entity meaningful unique name&gt;, l = &lt;Government/Private entity locality name&gt;, c = AE</i></li><li>• <b>OCSP Responder</b> <i>cn = &lt;Government/Private entity certification authority OCSP responder name&gt;, ou= &lt;optional organizational unit within the Dubai Government Entity&gt;, o = &lt;Government/Private entity meaningful unique name&gt;, l = &lt;Government/Private entity locality name&gt;, c = AE</i></li></ul>

### 3.1.2 Meaningful Names

All end-entity certificates issued by the Government/Private entities issuing CA shall be meaningful and uniquely identify the subject.

### **3.1.3 Anonymity and Pseudonymity of Subscribers**

This policy does not permit anonymous subscribers.

### **3.1.4 Rules for Interpreting Various Name Forms**

No stipulation — this section is intentionally left blank.

### **3.1.5 Uniqueness of Names**

The Government/Private entities shall enforce the controls necessary to guarantee that subject Distinguished Name (DN) are unique. The table below summarizes the minimum controls enforced.

<b>Distinguished Name</b>
For certificates issued to individuals, the Government/Private entities shall enforce a convention for a meaningful representation uniquely identifying the individual.
Certificates issued to devices shall uniquely identify the device. Options could be to use the registered public DNS name, public IP address or unique device identifier.
For SSL certificates, the Subject Alternative Name extension must be used to define the applicable domain and one or more additional domain names for the certificate.

### **3.1.6 Recognition, authentication and role of Trademarks**

No stipulation — this section is intentionally left blank.

## **3.2 Initial Identity Validation**

### **3.2.1 Method to Prove Possession of Private Key**

The Government/Private entities RA shall enforce submission of a Proof-of-Possession of the private key as part of certificate requests. A possible implementation would be to rely on certificate requests containing a Proof-of-Possession (e.g., PKCS#10, PKIX-CMP).

### **3.2.2 Authentication of individual identity**

The Government/Private entities RA shall validate the identity of the certificate applicant in a way such that the diligence and rigor of validation is equal to the face-to-face identity verification involving the presentation of a government issued ID card (e.g. Emirates ID).

Further, if applicable, the RA shall also validate the association between the applicant and the organization, and the association between the applicant and the subject.

### **3.2.3 Authentication of Domain name**

No stipulation — this section is intentionally left blank.

### **3.2.4 Non-verified subscriber information**

All subscriber information contained within certificate issued by the Government/Private entities issuing CA shall be verified by the Government/Private entities RA.

### **3.2.5 Validation of Authority**

No stipulation — this section is intentionally left blank.

### **3.2.6 Criteria for Interoperation**

No stipulation — this section is intentionally left blank.

## **3.3 Identification and Authentication for Re-keying requests**

### **3.3.1 Identification and Authentication for Routine Re-Keying**

Identification and authentication steps for Routine Re-Key shall be the same as applied during initial certification.

### **3.3.2 Identification and Authentication for Re-Key after revocation**

Identification and authentication steps for Re-Key after revocation shall be the same as applied during initial certification.

## **3.4 Identification and Authentication for Revocation Requests**

The Government/Private entities RA shall authenticate all revocation requests that are at the Subscriber's request. The RA may authenticate revocation requests by referencing the Certificate's Public Key, regardless of whether the associated Private Key is compromised.

# 4. Certificate Life Cycle Management

## 4.1 Certificate Application

### 4.1.1 Who Can Submit a Certificate Application

Certificate application shall be limited to applicants associated to the Dubai Government Entity. Further details shall be specified in the applicable CPS.

### 4.1.2 Enrolment Process and Responsibilities

For any requested certificate, the certificate applicant shall agree to a dedicated subscriber agreement. Further details on the enrollment process shall be specified in the applicable CPS.

## 4.2 Certificate Application Processing

### 4.2.1 Performing Identification and Authentication Functions

Refer to section 3.2 of this CP.

#### Acceptance/rejection of certificate applications

The RA of the Government/Private entities shall validate the identity of the applicant and confirm if he is authorized to receive PKI credentials from the Dubai Government Entity. If all verifications by RA are successful, the RA accepts the certificate application. The RA enrolls the individual to the PKI, and issues related PKI credentials and certificates.

For any issued Devices Certificate, the Government/Private entities RA shall validate the identity of the certificate applicant who needs to proof ownership of the device. The Government/Private entities RA shall then enroll the infrastructure device and issue related digital certificate.

Further, for SSL certificate applications, Certificate Authority Authorization (CAA) records shall be checked to identify the CA authorized to issue certificates for the subject domain (if any).

### 4.2.2 Approval or Rejection of Certificate Applications

The Government/Private entity RA shall validate the identity of the certificate applicant. The RA then accepts the certificate application, enroll the end-entity and issue related digital certificate.

For further details, please refer to the applicable CPS.

### 4.2.3 Time to Process Certificate Applications

No stipulation — this section is intentionally left blank.

## **4.3 Certificate Issuance**

The Government/Private entities shall process a certificate issuance request as follows:

- Verify that the certificate request originated from a valid RA
- Issue the required digital certificates that contain the information provided in the certificate request
- If applicable, publish the issued certificates on the Government/Private entities public repository

For further details, please refer to the applicable CPS.

### **4.3.1 CA Actions during Certificate Issuance**

Refer to the applicable CPS.

### **4.3.2 Notification to Subscriber by the CA of Issuance of Certificate**

Refer to the applicable CPS.

## **4.4 Certificate Acceptance**

### **4.4.1 Conduct Constituting Certificate Acceptance**

It shall be possible for the applicant to verify that the issued certificates contain the required data. For further details, please refer to the applicable CPS.

### **4.4.2 Publication of the Certificate by the CA**

The CA may publish the issued certificates on the dissemination page as described in section 2.2.

### **4.4.3 Notification of Certificate Issuance by the CA to Other Entities**

No stipulation — this section is intentionally left blank.

## **4.5 Key Pair and Certificate Usage**

### **4.5.1 Subscriber Private Key and Certificate Usage**

In using a subscriber's private keys and corresponding certificates, a subscriber shall adhere to the following obligations:

- Use certificates only for their intended usage as per this CP and the related CPS
- Discontinue using a private key following expiration or revocation of the corresponding certificate
- Notify the CA or RA in the event of private key compromise.



## **4.5.2 Relying on Party Public Key and Certificate Usage**

When using a subscriber's public key and corresponding certificate, a relying party shall adhere to the following obligations:

- Ensure that the key is appropriate for the intended use as set forth in this CP and that such use is consistent with the applicable certificate content including, but not limited to, the key usage, extended key usage and certificate policies extension fields
- Check the status of the certificate against the appropriate and current CRLs or through the OCSP service offered by the Government/Private entity issuing CA.

## **4.6 Certificate Renewal**

Certificate Renewal is the act of issuing a new certificate when all the identifying information and the public key from the old certificate are duplicated in the new certificate, but there is a different (longer) validity period.

Certificate Renewal shall not be supported. Only certificate re-key is supported.

## **4.7 Certificate Re-key**

Certificate Re-key involves re-issuing a certificate for an existing subscriber such that identifying information from the old certificate is duplicated in the new certificate, with a different public key and validity period.

Re-key is an operation supported by the provisions of this CP. The re-key process (including identity validation, issuance) shall be similar to the initial certification.

### **4.7.1 Circumstance for Certificate Re-key**

Certificate re-key may happen while the certificate is still active, after it has expired, or after a revocation. The re-key operation shall invalidate any existing active certificates of the same type.

### **4.7.2 Who May Request Certification of a New Public Key**

As per initial certificate issuance

### **4.7.3 Processing Certificate Re-keying Requests**

As per initial certificate issuance

### **4.7.4 Notification of New Certificate Issuance to Subscriber**

As per initial certificate issuance

### **4.7.5 Conduct Constituting Acceptance of a Re-keyed Certificate**

As per initial certificate issuance

### **4.7.6 Publication of the Re-keyed Certificate by the CA**

As per initial certificate issuance

### 4.7.7 Notification of Certificate Issuance by the CA to Other Entities

As per initial certificate issuance

## 4.8 Certificate Modification

This CP does not provide provisions for certificate modification outside the context of certificate re-key, which results in the generation of a new certificate with the same identification information. Refer to section 4.7 of this CP for further details.

### 4.8.1 Circumstance for Certificate Modification

Not applicable beyond the normal certificate re-key operation

### 4.8.2 Who May Request Certificate Modification

Not applicable beyond the normal certificate re-key operation

### 4.8.3 Processing Certificate Modification Requests

Not applicable beyond the normal certificate re-key operation

### 4.8.4 Notification of New Certificate Issuance to Subscriber

Not applicable beyond the normal certificate re-key operation

### 4.8.5 Conduct Constituting Acceptance of Modified Certificate

Not applicable beyond the normal certificate re-key operation

### 4.8.6 Publication of the Modified Certificate by the CA

Not applicable beyond the normal certificate re-key operation

### 4.8.7 Notification of Certificate Issuance by the CA to Other Entities

Not applicable beyond the normal certificate re-key operation

## 4.9 Certificate Revocation and Suspension

### 4.9.1 Circumstances for Revocation

#### Circumstances for revocation

The RA of the Government/Private entities shall revoke certificates when required by the organization internal processes and under the circumstances mentioned in the applicable CPS.

This CP does not provide provisions for revoking an OCSP certificate apart from the compromise of the OCSP key pair which shall be considered by the Government/Private entities as per its disaster recovery and business continuity procedures.

The following sub-sections focus only on the revocation provisions that apply for end-user and device certificates issued by the Government/Private entities issuing CA.

#### **4.9.2 Who Can Request Revocation**

Refer to section 4.9.1.

Only authorized revocation requests shall be accepted.

For further details, please refer to the applicable CPS.

#### **4.9.3 Procedure for Revocation Request**

Refer to the applicable CPS.

#### **4.9.4 Revocation Request Grace Period**

There shall be no revocation grace period. Revocation requests shall be processed as per schedule or immediately by the RA.

#### **4.9.5 Revocation Request Response Time**

Certification revocation requests and problem reports shall be processed within 24 hours.

#### **4.9.6 Revocation Checking Requirement for Relying Parties**

Revocation information is offered to relying parties through CRLs published on a publicly available repository or through its OCSP responder. Relying parties shall use any of these methods while processing a certificate issued by a Government/Private entity issuing CA.

#### **4.9.7 CRL Issuance Frequency**

CRLs are issued as per section 2.3 of this CP.

#### **4.9.8 Maximum Latency for CRLs**

No stipulation — this section is intentionally left blank.

#### **4.9.9 Online Revocation/Status Checking Availability**

An OCSP responder is offered compliant with RFC 6960. OCSP information is available immediately to relying party applications.

The actual OCSP URL to be queried by relying party organizations is referenced in the certificates issued by a Dubai government entity issuing CA.

#### **4.9.10 Online Revocation Checking Requirements**

It is at the discretion of the relying party to decide whether to use CRL or rely on OCSP.

#### **4.9.11 Other Forms of Revocation Advertisements Available**

No stipulation — this section is intentionally left blank.

#### **4.9.12 Special Requirements — Key Compromise**

No stipulation — this section is intentionally left blank.

### **4.9.13 Circumstances for Suspension**

Certificate suspension shall not be supported by the Government/Private entities issuing CA.

### **4.9.14 Who Can Request Suspension**

Not applicable

### **4.9.15 Procedure for Suspension Request**

Not applicable

### **4.9.16 Certificate Status Services**

Refer to section 4.9.6 of this CP.

### **4.9.17 Operational Characteristics**

CRLs shall be published by the Government/Private entities issuing CA on a public repository which is available to relying parties through HTTP protocol queries.

The OCSP responders shall expose an HTTP interface accessible to relying parties.

### **4.9.18 Service Availability**

The repository, including the latest CRL, should be available 24X7 for at least 99% of the time.

### **4.9.19 Optional Features**

No stipulation — this section is intentionally left blank.

## **4.10 End of Subscription**

No stipulation — this section is intentionally left blank.

## **4.11 Key Escrow and Recovery**

### **4.11.1 Key Escrow and Recovery Policy and Practices**

Key escrow shall not be supported by the Government/Private entities issuing CA.

### **4.11.2 Session Key Encapsulation and Recovery Policy and Practices**

No stipulation — this section is intentionally left blank.

# 5. Facility, Management and operational Controls

## 5.1 Physical Controls

### 5.1.1 Site Location and Construction

All critical components related to the issuing CA shall be housed within a highly secure enclave within Dubai PKI facilities. Physical access controls shall be in place to protect the infrastructure, management systems and related operational activities of the issuing CA.

### 5.1.2 Physical Access

Physical security controls shall include security guard-controlled building access, man traps, biometric IRIS access and Closed-Circuit TV (CCTV) monitoring. These physicals controls must protect the hardware and software from unauthorized access and shall be monitored on a 24x7x365 basis.

### 5.1.3 Power and Air Conditioning

The secure enclave shall be furnished with a UPS, and heating ventilating and air conditioning (HVAC) sufficient to maintain the computer equipment within the manufacturers' recommended range of operating temperatures and humidity.

### 5.1.4 Water Exposures

The CA applications shall be installed in such a way that it is not in danger of exposure to water.

### 5.1.5 Fire Prevention and Protection

The enclave shall be protected from fire and heat by smoke detection equipment that is monitored on a 24x7x365 basis. Fire suppression equipment shall be installed within the enclave.

### 5.1.6 Media Storage

Electronic optical and other media shall be stored so that they are protected from accidental damage (water, fire, electromagnetic radiation). Media that contains audit archives and backup information shall be stored in a secure fire-proof safe while it is stored within the enclave.

### 5.1.7 Waste Disposal

All obsolete paper, magnetic media, optical media, etc., created within the enclave shall be shredded before discarding. Reusable magnetic and optical media may be reused indefinitely within the enclave, but must be properly wiped and/or destroyed depending on the confidentiality of the data stored on the medium.

### **5.1.8 Offsite Backup**

System backups must provide sufficient recovery information to allow the recovery from system failure(s). Backups shall be made on a daily basis and copies shall be transferred to a secure offsite location on a periodic basis.

Backup media shall be stored in a location separate from the main hosting site. Facilities used for offsite backup and archives shall have the same level of security as the main site.

## **5.2 Procedural Controls**

The DESC and Government/Private entities shall follow personnel and management practices that provide reasonable assurance of the trustworthiness and competence of the members of the staff and of the satisfactory performance of their duties in the fields of Certificate Authorities and electronic signature-related technologies.

The DESC and Government/Private entities shall obtain a signed statement from each member of the staff concerned on not having conflicting interests with the CA activities, maintaining confidentiality and protecting personal data.

### **5.2.1 Trusted Roles**

All members of the staff operating the key management operations, administrators, security officers, and system auditors or any other operations that materially affect such operations are considered as serving in a trusted position (i.e., trusted operatives).

The DESC and Government/Private entities shall conduct an initial investigation of all members of staff who are candidates, to serve in trusted roles to make due diligence attempt to determine their trustworthiness and competence.

### **5.2.2 Number of Persons Required Per Task**

The DESC and Government/Private entities shall maintain and enforce rigorous control procedures to ensure the segregation of duties, based on job responsibility, in order to prevent single trusted personnel to perform sensitive operations.

The most sensitive tasks, such as access to and management of CA cryptographic hardware security module (HSM) shall require the involvement of two or more persons.

### **5.2.3 Identification and Authentication for Each Role**

Before exercising the responsibilities of a trusted role:

- The DESC and Government/Private entities shall confirm the identity of the employee by carrying out background checks.
- The DESC and Government/Private entities shall issue an access card to administrators who need to access equipment located in the secure enclave.
- The DESC and Government/Private entities shall provide the necessary credentials that allow administrators to conduct their functions.

### **5.2.4 Roles Requiring Separation of Duties**

The DESC and Government/Private entities shall ensure separation among the following discreet work groups:

- Personnel managing operations on certificates
- Administrative personnel who operate the supporting platform
- Security personnel who enforce security measures.

## **5.3 Personnel Controls**

The DESC and Government/Private entities shall ensure implementation of security controls with regard to the duties and performance of the members of its staff with regards to the CA activities. These security controls shall be documented in an internal confidential policy and include the areas below.

### **5.3.1 Qualifications Experience and Clearance Requirements**

The DESC and Government/Private entities shall ensure that checks are performed to establish the background, qualifications and experience needed to perform within the competence context of the specific job. Such background checks include:

- Criminal convictions for serious crimes
- Misrepresentations by the candidate
- Appropriateness of references
- Any clearances as deemed appropriate

### **5.3.2 Background Check Procedures**

The DESC and Government/Private entities shall make the relevant checks on prospective employees by means of status reports issued by a competent authority or third-party statements.

### **5.3.3 Training Requirements**

The DESC and Government/Private entities shall make available relevant technical training for their personnel to perform their functions.

For personnel performing information verification duties (i.e., RA officers), public key infrastructure topics, authentication and vetting policies and procedures, applicable CP and CPS material and common threats to the information verification process are included.

The required skills and knowledge for validation specialists shall be tested through an examination on the information verification requirements outlined in the Baseline Requirements.

### **5.3.4 Retraining Frequency and Requirements**

Periodic training shall be carried out to maintain skills and knowledge levels, and to update the training topics and related procedures.

### **5.3.5 Job Rotation Frequency and Sequence**

The DESC and Government/Private entities shall establish a job rotation schedule for its team staff, consistent with the need to provide continuity of the PKI service and avoid dependency on key staff members.

### **5.3.6 Sanctions for Unauthorized Actions**

The DESC and Government/Private entities shall sanction personnel for unauthorized actions, unauthorized use of authority and unauthorized use of systems for the purpose of imposing accountability on the DESC and Government/Private entities personnel, as it might be appropriate under the circumstances, and as per the prevailing HR policy and country law.

### **5.3.7 Independent Contractor Requirements**

Independent Government/Private entities issuing CA component services subcontractors and their personnel are subject to the same background checks as Government/Private entities employees. The background checks include:

- Criminal convictions for serious crimes
- Misrepresentations by the candidate
- Appropriateness of references
- Any clearances as deemed appropriate
- Privacy protection
- Confidentiality conditions

### **5.3.8 Documentation Supplied to Personnel**

The DESC and Government/Private entities shall make available documentation to personnel, during initial training and retraining.

## **5.4 Audit Logging Procedures**

Details on the audit logging procedures shall be defined in the applicable CPSs. The following provisions are made in this CP.

### **5.4.1 Types of Event Recorded**

Following events occurring on the Government/Private entities issuing CA shall be recorded:

- CA key life cycle management events, including:
  - Key generation, backup, storage, recovery, archival and destruction
  - Cryptographic device life cycle management events
- CA and Subscriber Certificate life cycle management events, including:
  - Certificate requests, re-key requests, and revocation
  - All verification activities stipulated in these requirements and the CA's Certification Practice Statement



**Government and Private Sector entity issuing CA Certificate Policy**

- Date, time, phone number used, persons spoken to, and end results of verification telephone calls
- Acceptance and rejection of certificate requests
- Issuance of Certificates
- Generation of Certificate Revocation Lists and OCSP entries
- Security events, including:
  - Successful and unsuccessful PKI system access attempts
  - PKI and security system actions performed
  - Security profile changes
  - System crashes, hardware failures and other anomalies
  - Firewall and router activities
  - Entries to and exits from the CA facility

In addition, the Government/Private entities shall maintain internal logs and audit trails of relevant operational events in the infrastructure, including, but not limited to:

- Start and stop of servers
- Outages and major problems
- Physical access of personnel and other persons to sensitive parts of the Government/Private entities issuing CA site
- Backup and restore
- Report of disaster recovery tests
- Audit inspections
- Upgrades and changes to systems, software and infrastructure
- Security intrusions and attempts at intrusion
- Other documents that are required for audits include:
  - Infrastructure plans and descriptions
  - Physical site plans and descriptions
  - Configuration of hardware and software
  - Personnel access control lists

**5.4.2 Frequency of Processing Log**

The Government/Private entities shall ensure that the designated personnel reviews log files at regular intervals in order to validate log integrity and ensure timely identification of anomalous events. Designated personnel must report and perform follow-up of these events and any issues affecting audit log integrity.

Log files and audit trails shall be periodically archived for inspection by authorized the Government/Private entities personnel and designated auditors. The log files shall be properly protected by an access control mechanism, so that no others can have access. Log files and audit trails shall be backed up.

All log entries include the following elements:

- Date and time of entry
- Identity of the person making the journal entry
- Description of the entry

### **5.4.3 Retention Period for Audit Log**

The audit log files shall be retained online for three months, after which they may be archived.

### **5.4.4 Protection of Audit Log**

Audit logs shall be protected by a combination of physical and procedural security controls. The CA shall generate a message authentication code for each audit log file it keeps.

### **5.4.5 Audit Log Backup Procedures**

The following rules apply for the backup of the Government/Private entities issuing CA audit log:

- Backup media shall be stored locally in the Dubai Government Entity's main site in a secure location.
- A second copy of the audit log data and files shall be stored outside Dubai Government Entity's main site, in a site that provides similar physical and environmental security as the main site.

### **5.4.6 Audit Collection System (internal vs. external)**

No stipulation — this section is intentionally left blank.

### **5.4.7 Notification to Event-causing Subject**

Where an event is logged by the audit collection system, no notice is required to be given to the individual, organization, device or application that caused the event.

### **5.4.8 Vulnerability Assessments**

Government/Private entities issuing CA systems shall be subject to an annual assessment in line with DESC system assurance policy and this CP.

## **5.5 Records Archival**

The Government/Private entities shall keep records of the following items:

- All certificates for a period of a minimum of seven years after the expiration of that certificate
- Audit trails on the issuance of certificates for a period of a minimum of seven years after issuance of a certificate
- Audit trail of the revocation of a certificate for a period of a minimum of seven years after revocation of a certificate
- CRLs for a minimum of seven years after publishing

## **Government and Private Sector entity issuing CA Certificate Policy**

The CA shall retain the very last back up of the archive for seven years following the issuance of the last certificate.

The Government/Private entities shall archive audit logging data on a regular basis and keep archived data in a retrievable format.

The Government/Private entities shall ensure the integrity of the physical storage media and implement proper backups to prevent data loss.

Archives shall be accessible to authorized personnel of the Dubai Government Entity.

### **5.5.1 Types of Records Archived**

The Government/Private entities shall retain in a trustworthy manner records of digital certificates, audit data, systems information and documentation. The Government/Private entities shall ensure that at least the following records are archived:

- CA key life cycle management events, including:
  - Key generation, backup, storage, recovery, archival and destruction
  - Cryptographic device life cycle management events
- CA and Subscriber Certificate life cycle management events, including:
  - Certificate requests, re-key requests, and revocation
  - All verification activities stipulated in these requirements and the CA's Certification Practice Statement
  - Date, time, phone number used, persons spoken to, and end results of verification telephone calls
  - Acceptance and rejection of certificate requests
  - Issuance of Certificates
  - Generation of Certificate Revocation Lists and OCSP entries
- Security events, including:
  - Successful and unsuccessful PKI system access attempts
  - PKI and security system actions performed
  - Security profile changes
  - System crashes, hardware failures, and other anomalies
  - Firewall and router activities
  - Entries to and exits from the CA facility

### **5.5.2 Retention Period for Archive**

The Government/Private entities shall retain in a trustworthy manner, records of digital certificates for a term as indicated under article 5.5 in this CP.

### **5.5.3 Protection of Archive**

Records are archived in such a way that they cannot be deleted or destroyed. Controls are in place to ensure that only authorized personnel is able to manage the archive without modifying integrity, authenticity and confidentiality of the contained records.

### **5.5.4 Archive Backup Procedures**

A full backup of records as stipulated in the previous sections shall be taken at each key ceremony.

### **5.5.5 Requirements for timestamping of Records**

All recorded events shall include the date and time of when the event took place, based on the time of the operating system. Procedures shall be in place to ensure that all systems rely on and are synchronized with a trusted time source.

### **5.5.6 Archive Collection System (internal or external)**

Only authorized and authenticated staff shall be allowed to handle archived material.

### **5.5.7 Procedures to Obtain and Verify Archive Information**

Only Government/Private entities staff members with a clear hierarchical control and a definite job description may obtain and verify archived information. The Government/Private entities shall retain records in electronic or paper-based format.

## **5.6 Key Changeover**

Government/Private entities issuing CA private keys shall be maintained until such time as all relying certificates have expired.

## **5.7 Compromise and Disaster Recovery**

### **5.7.1 Incident and Compromise Handling Procedures**

In a separate internal document, the Government/Private entities shall specify applicable incident, compromise reporting and handling procedures. The Government/Private entities shall specify the recovery procedures used when computing resources, software, and/or data are corrupted or suspected of being corrupted.

### **5.7.2 Computing Resources, Software and/or Data Corruption**

The Government/Private entities and all other PKI Participants (other than Subscribers and Relying Parties) shall establish the necessary measures to ensure full recovery of the CA services in case of a disaster, and corrupted servers, software or data.

The Government/Private entities shall establish:

- Disaster recovery resources in a location sufficiently distant from the regular Government/Private entities issuing CA operation facility
- Fast communications between the two sites to ensure data integrity

Disaster recovery infrastructure and procedures shall be fully tested at least once a year.

### **5.7.3 Entity Private Key Compromise Procedures**

For Subscribers key compromise, see section 4.9 of the present CP.

In the event of a key compromise of a Government/Private entities issuing CA, the following actions shall be taken by the Dubai Government Entity:

- The Dubai PKI Policy Authority shall be notified as soon as there is an indication of suspected compromise. The Dubai government entity shall work together with DESC on deciding whether to continue CA activities or cease operations.
- All active certificates issued by the CA shall be revoked.
- Organizations holding end-entity certificates shall be notified.
- A CA compromise notice shall be published toward relevant relying parties.

### **5.7.4 Business Continuity Capabilities after a Disaster**

The Government/Private entities shall establish the necessary measures to full and automatic recovery of the online services, such as CRL availability in case of a disaster, and corrupted servers, software or data.

The Government/Private entities shall establish the necessary measures to ensure full recovery of the offline services service in case of a disaster, and corrupted servers, software or data.

A Business Continuity Plan shall be implemented to ensure business continuity following a natural or other disaster and is available as a separate internal document. The business continuity plan shall include the following:

1. Conditions for activating the plan
2. Emergency procedures
3. Fallback procedures
4. Resumption procedures
5. Maintenance schedule for the plan
6. Awareness and education requirements
7. The responsibilities of the individuals
8. Recovery time objective (RTO)
9. Regular testing of contingency plans
10. The plan to maintain or restore the business operations in a timely manner following interruption to or failure of critical business processes
11. A requirement to store critical cryptographic materials (i.e., secure cryptographic device and activation materials) at an alternate location
12. What constitutes an acceptable system outage and recovery time
13. How frequently backup copies of essential business information and software are taken
14. The distance of recovery facilities to the main site

15. Procedures for securing its facility to the extent possible during the period of time following a disaster and prior to restoring a secure environment either at the original or a remote site

## **5.8 CA or RA Termination**

If the Government/Private entities determines that termination of its PKI and CA services are deemed necessary, it shall ensure continued maintenance of records required to provide evidence of certification for the purposes of legal proceedings.

Notification procedures shall exist for informing affected entities and transferring archived CA records to an appropriate custodian. The Government/Private entities shall arrange for the retention of archived data specified in section 5.5 of this CP, taking into account the validation status services URLs as mentioned in the certificates that would still be valid at the moment of termination, until expiry of the latest certificate.

# 6. Technical Security Controls

## 6.1 Key Pair Generation and Installation

The requirements for generating and installing the Government/Private entities issuing CA are stated in the following sections.

### 6.1.1 Key Pair Generation

#### 6.1.1.1 CA Key Pair Generation

CA key pairs shall be generated within the memory of an HSM certified to the level required by this CA operation (at minimum FIPS 140-2 Level 3).

#### 6.1.1.2 Subscriber Key Pair Generation

Sufficient security shall be maintained during the subscriber key generation process and delivery of these keys and corresponding certificate to the subscriber. Cryptographic algorithms shall be approved by FIPS and specified in FIPS 186-4. Private Key Delivery to Subscriber

The generated key pair shall be encrypted with a passcode provided by the subscriber and keys shall be delivered using a secure communication channel. Public Key Delivery to Certificate Issuer

Public keys shall be delivered to subscribers through the use of delivery processes (e.g. PKCS#10 through e-mail or media exchange) and key management protocols (e.g., XKMS, PKIX CMP, SCEP ...).

The Government/Private entities issuing CAs MUST NOT generate the key pairs for end-entity certificates that have an EKU extension containing the Key Purpose Ids id-kp-codeSigning, id-kp-timeStamping or anyExtendedKeyUsage.

### 6.1.2 CA Public Key Delivery to Relying Parties

The Government/Private entities issuing CA should make its certificates available to subscribers and relying parties by publishing them in a public repository.

### 6.1.3 Key Sizes

The Government/Private entities issuing CA key pair shall be at least 4096 bit RSA.

Subscriber keys shall be at least 2048 bit RSA, recommended 4096 bit RSA or at least 256 bit ECDSA, recommended 384 bit ECDSA.

#### **6.1.4 Public Key Parameters Generation and Quality Checking**

The Government/Private entities issuing CA shall rely on off-the-shelf implementation of key PKI functionality including public key parameters generations (in accordance with standards, such as PKCS#10).

#### **6.1.5 Key Usage Purposes (as per X.509 v3 key usage field)**

Certificates issued by the Government/Private entities issuing CA should always contain a key usage bit string in accordance with RFC 5280.

## **6.2 Private Key Protection and Cryptographic Module Engineering Controls**

### **6.2.1 Cryptographic Module Standards and Controls**

The Government/Private entities subordinate key pairs shall be generated and stored within a HSM that is certified according to the rating specified in 6.2.11.

### **6.2.2 Private Key Multi-Role Control**

Technical and procedural mechanisms shall be implemented to enforce principles of dual control and split knowledge. These principles guarantee the participation of multiple trusted individuals for performing sensitive operations with CAs cryptographic hardware.

### **6.2.3 Private Key Escrow**

Not applicable

### **6.2.4 Private Key Backup**

The Government/Private entities issuing CA private keys shall be backed up within backup tokens that meet the same certification level as the CA HSM and as described in section 6.2.1.

The creation of key backups on backup tokens shall be conducted using the principles of dual controls and split knowledge, involving at least two PKI officers. At least one backup of the CA keys shall be taken. This backup shall be stored in a locked safe at the disaster recovery site.

### **6.2.5 Private Key Archival**

Not applicable.

### **6.2.6 Private Key Transfer Into or From a HSM**

The Government/Private entities issuing CA key pairs shall only be transferred to another hardware cryptographic token of the same specification as described in 6.2.11 by direct token-to-token copy via trusted path under multi-person control.

At no time shall the CA private key be copied to disk or other media during this operation.



### **6.2.7 Private Key Storage on Cryptographic Module**

No further stipulation other than those stated in 6.2.1.

### **6.2.8 Method of Activating Private Key**

Private keys for the Government/Private entities issuing CA shall be activated by a minimum of two privileged users using the principles of dual control and split knowledge. The activation procedure shall use a PIN entry device attached to the CA HSM.

Subscribers are responsible for activating and protecting their key pair in accordance with the obligations that are presented in the form of a Subscriber Agreement.

### **6.2.9 Method of Deactivating Private Key**

Private keys for the Government/Private entities issuing CA shall be deactivated in situations such as:

- There is a power failure within the CA room.
- The CA HSM is operated outside the range of supported temperatures.
- The HSM detects a security breach and deletes all key material within its internal memory.

When private keys are deactivated, they shall be cleared from memory before the memory is de-allocated and shall be kept in encrypted form only. Any disk space where keys were stored shall be over-written before the space is released to the operating system.

### **6.2.10 Method of Destroying Private Key**

At the end of their lifetime, taking into account business purpose and legal obligations, the Government/Private entities issuing CA private keys shall be destroyed by multi-person presence, in order to ensure that these private keys cannot ever be retrieved and used again.

### **6.2.11 Cryptographic Module Rating**

The Government/Private entities issuing CA shall use an HSM certified to FIPS 140-2 Level 3 or ISO 15408 Common Criteria (CC) EAL 4+ or above.

## **6.3 Other Aspects of Key Pair Management**

### **6.3.1 Public Key Archival**

Refer to section 5.5 of this CP.

### **6.3.2 Certificate Operational Periods and Key Pair Usage Periods**

- The maximum operational period of the CA's key pair shall be set for eight years. Periodic re-key and notice requirements must be defined to avoid disruption of CA services.
- The maximum operational period for a subscriber's key pair shall generally be five years unless otherwise specified in the applicable CPS.

## **6.4 Activation Data**

### **6.4.1 Activation Data Generation and Installation**

#### **6.4.1.1 CA Key Generation**

The Government/Private entities issuing CA's activation data shall correspond to PIN and passwords that are used to activate HSMs hosting CA keys. CA keys and their activation data shall be generated in accordance with the requirements of section 6.2, using security tokens for the protection of the CA's private key.

During the key generation ceremony of a Government/Private entities issuing CA, trusted individuals (key custodians) shall receive their activation data. These shall be managed according to section 6.2 of this CP.

#### **6.4.1.2 Subscribers keys**

The Government/Private entities shall register its subscribers prior to issuing digital certificates to the subscribers.

The enrolment of a subscriber shall result in activation data being randomly generated by the CA. This activation data shall be securely delivered to the subscriber, who will use it to apply for digital certificates.

### **6.4.2 Activation Data Protection**

Activation data for subscribers shall be generated randomly. Any activation data shall be bound to one subscriber only and shall have a limited lifetime. Activation data shall be transmitted securely to the subscriber.

### **6.4.3 Other Aspects of Activation Data**

No stipulation — this section is intentionally left blank.

## **6.5 Computer Security Controls**

The Government/Private entities issuing CA shall perform all CA and RA functions using trustworthy systems that meet DESC security and audit requirements.

### **6.5.1 Specific Computer Security Technical Requirements**

The Government/Private entities issuing CA shall be operated according to the following security controls:

- Physical access control to the CA servers shall be enforced
- Separation of duties and dual controls for CA sensitive operations
- Identification and authentication of PKI roles and their associated identities
- Archival of CAs history and audit data
- Audit of security-related events

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- Automatic and regular validation of the CA systems' integrity
- Recovery mechanisms for keys and CA systems
- Hardening CA servers' operating system according to best practices and PKI vendor requirements
- Network protection, including intrusion detection systems

### **6.5.2 Computer Security Rating**

No stipulation — this section is intentionally left blank.

## **6.6 Life Cycle Technical Controls**

### **6.6.1 System Development Controls**

Applications shall be tested, developed and implemented in accordance with industry best practice development and change management standards.

Purchased hardware or software shall be shipped or delivered in a sealed or shrink-wrapped container and be installed by trained personnel.

### **6.6.2 Security Management Controls**

The hardware and software used to set up the Government/Private entities issuing CA shall be dedicated to performing only CA-related tasks. There shall be no other applications, hardware devices, network connections or component software, which are not part of the Dubai PKI, connected to or installed on CA hardware.

The Government/Private entities issuing CA and RA functionality shall be scanned for malicious code on first use and periodically afterward.

Upon installation, and at least once a week, the integrity of the Government/Private entities issuing CA databases shall be validated.

### **6.6.3 Life Cycle Security Controls**

No stipulation — this section is intentionally left blank.

## **6.7 Network Security Controls**

The Government/Private entities shall ensure maintenance of network security, including managed firewalls and intrusion detection systems.

The network shall be segmented into several zones, based on their functional, logical and physical relationship. Network boundaries shall be applied to limit the communication between systems (within zones) and communication between zones, with rules that support only the services, protocols, ports, and communications that the CA has identified as necessary to its operations, disabling all accounts, applications, services, protocols, and ports that are not used in the CA's operations.

Issuing Systems, Certificate Management Systems, and Security Support Systems shall be maintained and protected in at least a Secure Zone.

## **6.8 Time-stamping**

The CA servers' internal clock shall be synchronized using Network Time Protocol.

# 7. Certificate, CRL profiles

## 7.1 Certificate Profile

The certificates' profile must comply with the requirements of RFC 5280.

At least the following subject fields shall be included in the certificate profile:

- CountryName
- OrganizationName
- LocalityName
- CommonName

For further details, please refer to the applicable CPS.

### 7.1.1 Version Number

The Government/Private entities issuing CA shall issue X.509 version 3 certificates as defined in RFC 5280.

### 7.1.2 Certificate Extensions

Certificates require at least the use of the following extensions. For the complete profile, refer to the applicable CPS.

- Certificate policies (not critical)
  - Policy identifier
  - Policy qualifiers
    - Policy qualifier ID
- cRL distribution points (not critical)
- Authority information access (not critical)
  - URL of the issuing CA's OCSP responder
  - URL of the issuing CA's certificate
- Key usage (critical)
- Extended key usage (not critical)
- Authority key identifier (not critical)

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The values allowed for the key usage and extended key usage field depend on the type of certificate:

Certificate type	Key Usage	Extended Key Usage
SSL/TSL server Auth	<ul style="list-style-type: none"> <li>digitalSignature</li> <li>keyEncipherment</li> </ul>	<ul style="list-style-type: none"> <li>serverAuth</li> </ul>
Device certificate (non-SSL)	<ul style="list-style-type: none"> <li>digitalSignature</li> <li>keyEncipherment</li> </ul>	<ul style="list-style-type: none"> <li>clientAuth</li> </ul>
End-user certificate	<ul style="list-style-type: none"> <li>digitalSignature</li> <li>nonRepudiation</li> <li>keyEncipherment</li> <li>dataEncipherment</li> </ul>	<ul style="list-style-type: none"> <li>clientAuth</li> </ul>

**7.1.3 Algorithm Object Identifiers**

X.509v3 standard OIDs shall be used. Algorithm shall be RSA encryption for the subject key and SHA256 with RSA encryption for the certificate signature.

**7.1.4 Name Forms**

As per the naming conventions and constraints listed in section 3.1 of this CP.

**7.1.5 Name Constraints**

As per the naming conventions and constraints listed in section 3.1 of this CP.

**7.1.6 Certificate Policy Object Identifier**

Refer to the ASN1 definitions described in the below subsections.

**7.1.7 Usage of Policy Constraints Extension**

No stipulation — this section is intentionally left blank.

**7.1.8 Policy Qualifiers Syntax and Semantics**

No stipulation — this section is intentionally left blank.

**7.1.9 Processing Semantics for Critical Certificate Extensions**

Critical extensions, when marked, shall be interpreted by relying parties correctly.

**7.2 CRL Profile**

The version field in the certificate shall state 1, indicating X.509v2 CRL.

The CRL profile must comply with the requirements of RFC 5280.

For further details, please refer to the applicable CPS.

### **7.2.1 Version Number(s)**

The version field in the certificate states 1, indicating X.509v2 CRL.

### **7.2.2 CRL and CRL Entry Extensions**

The CRL extensions shall contain the CRL number (a sequential number incremented with each new CRL produced).

## **7.3 OCSP Profile**

The OCSP profile must comply with the requirements of RFC 6960.

OCSP response signing certificates must the use of the following extensions:

- Key usage (critical)
- Authority key ID (not critical)
- Extended key usage (not critical)
- OCSP no check (not critical)

For further details, please refer to the applicable CPS.

## **8. Compliance Audit and Other Assessments**

DESC reserves the right to organize compliance audits in order to ensure Dubai Government entities meet the requirements, standards, procedures and service levels according to this CP and other controls agreed upon between DESC and the Dubai Government entity. The Dubai PKI PA evaluates the results of such audits and will define the required measures that should be taken by the Government/Private entity in order to rectify the situation and ensure compliance.

If the proposed measures are not timely and sufficiently implemented by the Dubai Government entity, DESC may decide to cancel the agreement and revoke the respective Government/Private entity issuing CA(s).



# 9. Other Business and Legal Matters

Certain Legal conditions apply to the issuance of certificates issued by the CAs implementing this CP as described in this section.

## 9.1 Fees

Refer to the applicable CPS.

## 9.2 Financial Responsibility

### 9.2.1 Insurance Coverage

This CP contains no financial limits on the use of certificates issued by the certificates managed under policy. Rather, entities, acting as relying parties, shall determine what financial limits, if any, they wish to impose for certificates used to consummate a transaction.

### 9.2.2 Other Assets

Not applicable.

### 9.2.3 Insurance or Warranty Coverage for End-Entities

Not applicable.

## 9.3 Confidentiality of Business Information

Provisions relating to the treatment of confidential information that PKI Participants may communicate to each other, and in particular relating to the scope of what is considered as information within or not within the scope of confidential information. In addition, provisions related to the responsibility to protect confidential information, and to disclosure conditions, are ruled by private agreements with the Government/Private entities and DESC.

The Government/Private entities and DESC guarantee the confidentiality of any data not published in the certificates issued by the CAs implementing this CP, according to the applicable laws on privacy.

## 9.4 Privacy of Personal Information

The Government/Private entities shall observe personal data privacy rules and confidentiality rules as described in this CP. Confidential information includes:

- Any personal identifiable information (PII) of subscribers, other than that contained in a certificate
- Exact reason for the revocation of a certificate
- Audit trails
- Logging information for reporting purposes, such as logs of requests by the RA
- Correspondence regarding services

The following items are not confidential information:

- Certificates and their content
- Status of a certificate

The Government/Private entities does not release or is it required to release any confidential information without an authenticated and justified request specifying either:

- The party to whom the Government/Private entities owes a duty to keep information confidential with regards to its activities. It owes such a duty to the RA and promptly responds to any such requests
- A court order

Parties requesting and receiving confidential information are granted permission on the condition that they use it for the requested purposes, secure it from compromise, and refrain from using it or disclosing it to third-parties.

Also, these parties are bound to observe personal data privacy rules in accordance with the law.

The Government/Private entities will respect all applicable privacy, confidential information, and trade secret laws and regulations, as well as its published privacy policy in the collection, use, retention and disclosure of non-public information.

### Disclosure Conditions

Non-confidential information can be disclosed to any subscriber and relying party under the conditions below:

- The status of a single certificate is provided per inquiry by a subscriber or relying party
- A subscriber can consult non-confidential information The Government/Private entities holds about it in the context of the Dubai PKI activities

Confidential information will not be disclosed by the Government/Private entities to subscribers or relying parties with the exception of information about:

- Themselves
- Persons in their custody

Only the RA is permitted to access confidential information.

The Government/Private entities properly manages the disclosure of information to the Dubai PKI personnel.

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The Government/Private entities authenticates itself to any party requesting the disclosure of information by:

- Presenting an authentication certificate at the request of the citizen or relying party
- Signing CRLs and delta CRLs

All communications of confidential information are encrypted, including:

- The communications link between the Government/Private entities CA and the RA.
- Sessions to deliver certificates and certificate status information

Next to the information retained by the CA, the RA can also retain information pertaining to the subscribers' certificates.

## **9.5 Intellectual Property Rights**

The Government/Private entities and DESC own and reserve all intellectual property rights associated with its own databases, web sites, the CAs' digital certificates and any other publication whatsoever originating from the Dubai PKI including this CP.

When the Government/Private entities or DESC use software from suppliers, it is possible that this software remains intellectual property of the supplier. This is defined in the license agreement of contract of this supplier.

## **9.6 Representations and Warranties**

### **9.6.1 CA Representations and Warranties**

The Government/Private entities shall warrant that their procedures are implemented in accordance with this CP, and that any certificates issued under this CP are in accordance with the stipulations of this Policy.

### **9.6.2 RA Representations and Warranties**

An RA that performs registration functions as described in this policy shall comply with the stipulations of this Policy, and comply with the applicable CPS approved by the Dubai PKI PA. An RA who is found to have acted in a manner inconsistent with these obligations is subject to revocation of RA responsibilities.

### **9.6.3 RA Representations and Warranties**

Subscribers shall represent to the Government/Private entities that the Subscriber will:

- Securely generate its Private Keys and protect its Private Keys from compromise (including protecting any tokens or corresponding activation data that provides access to PrivateKeys),
- Provide accurate and complete information and communication to the Issuing CA and RA or their agent,
- Confirm the accuracy of certificate data prior to using the certificate,
- Promptly cease using a certificate and notify the Government/Private entities if (i) any information that was submitted to the CA or is included in a certificate changes or becomes misleading or (ii)

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there is any actual or suspected misuse or compromise of the Private Key associated with the certificate, and

- Use the certificate only for authorized and legal purposes, consistent with the relevant CPS and Subscriber Agreement

### **9.6.4 Relying Party Representations and Warranties**

No stipulation.

### **9.6.5 Representations and Warranties of Other Participants**

No stipulation.

## **9.7 Disclaimers of Warranties**

CAs operating under this policy may not disclaim any responsibilities described in this CP.

## **9.8 Limitations of Liability**

The Dubai government issuing CAs may limit their liability to any extent not otherwise prohibited by this CP, if the Issuing CA remains responsible for complying with this CP and the Issuing CA's CPS.

## **9.9 Indemnities**

Not stipulation.

## **9.10 Term and Termination**

This CP remains in force until notice of the opposite is communicated by DESC on its document repository (see Chapter 2 "Publication and Repository Responsibilities").

Notified changes are appropriately marked by an indicated version. Changes are applicable [30] days after publication.

## **9.11 Individual Notices and Communications with Participants**

Notices related to this CP can be addressed to DESC contact address as stated in section 1.5.

## **9.12 Amendments**

Minor changes to this CP that do not materially affect the assurance level are indicated by version number that contains a decimal number, e.g., version 1.1 for a version with minor changes as opposed to, e.g., version 2.0 that addresses major issues.

Minor changes to this CP do not require a change in the CP OID or the CP pointer qualifier (URL) that might be communicated by DESC. Major changes that may materially change the acceptability of

certificates for specific purposes, may require corresponding changes to the CP OID or CP pointer qualifier (URL).

## **9.13 Dispute Resolution Procedures**

All disputes associated with this CP will be in all cases resolved according to the laws of Dubai

## **9.14 Governing Law**

The laws of Dubai shall govern the enforceability, construction, interpretation and validity of the present CP.

## **9.15 Compliance with Applicable Law**

The present CP is compliant to relevant, and applicable laws of Dubai.

## **9.16 Miscellaneous Provisions**

Not stipulation.

## **9.17 Other Provisions**

Not stipulation.